



CANCELLATION & PHOTO POLICY:

- Adventure Watersport Charters strives to make your trip an enjoyable and memorable experience. The Captain and Adventure Watersport Charters reserves the right to cancel any trip at any time due to bad weather, mechanical failure, safety, or other unforeseen circumstances that prevent us from fishing or diving. Deposits are fully refundable 3 months or more before the departure date. Less than 3 months we will apply your total paid trip costs to date to reschedule your trip up to within one year of the original trip date. For trip cancellations one week to 72 hours prior to date of departure, a 50% credit voucher (based on your total trip cost) will be issued and can be applied towards your next trip with us up to one year of the original trip date. No refunds or credits of any kind will be issued if you cancel your trip or any portion thereof, with less than 72 hours notice. Additionally, your credit card on file will be charged whatever remaining balance is outstanding if cancelling any trip within 48 hours of your scheduled departure time. In the case that your trip is cancelled due to bad weather, mechanical failure, safety or other unforeseen circumstances, again, we will apply your total paid trip costs to date to reschedule your trip up to within one year of the original trip date. If a trip underway is cut short because of bad weather, mechanical failure, safety, or other unforeseen circumstances that prevent us from fishing or diving, a partial trip credit will be given, (based on the completed duration of the trip); to be applied towards a re-scheduled trip date within one year of the originally scheduled trip date. No credits or refunds will be given if a trip is cut short due to illegal, violent or belligerent behavior by the guests, which includes but not limited to insubordination of our Captains & crew members. In the event of the trip cancellation, Adventure Watersport Charters will not be held liable for any travel, hotel, or other consequential costs incurred by the client. Adventure Watersport Charters reserves the right to adjust trip prices due to a substantial increase in fuel prices, or if the trip was booked more than 12 months in advance.
- **We strongly suggest that you call and check in with us the day or two before the trip. Adventure Watersport Charters will make all efforts to notify you of trip cancellation prior to departure. It is the customer's responsibility to check in with Adventure Watersport Charters before the trip departure. A call a couple days before might save you from making a trip down here needlessly.**
- **Our Captain/s will make the final weather call for the trip. In general, if our wind gauge reads over 20 - 25 mph we will postpone for one day, (we do not trust the weather service as they are very unreliable, and we cannot go by the Miami weather off the weather channel). If the winds are 15-20 mph we will/must dive or fish the protected waters of Key West and the Marquesas Keys and surrounding reefs. We do not visit the Dry Tortugas in winds greater than 15 mph. We do not postpone trips for rain. (The underwater sea life doesn't care!) Overnight accommodations will be provided in case of a delay.**
- We reserve the right to use any photos/videos taken while on your trip on or off of the boat or given to us by you, for promotional and advertising purposes including but not limited to, print and/or on-line media.